



EFI Radius Professional Services

Enterprise Software for Packaging

Advanced Professional Print Software





Get the Most from your ERP/MIS Solution with World-Class Services

When you purchase from EFI™ Radius, you are getting a long-term partner committed to your business success. Now, get the most from your solution by using our comprehensive, world-class services to give you the highest return on investment (ROI) from a total solution that meets your expectations. Our professional services team brings to you decades of experience in executing hundreds of implementations for many of the leading printing companies worldwide. These companies achieve outstanding results from our integrated business information management system.



“I have been through a few large generic ERP system roll-outs, but with this implementation, we did not miss any orders. Our business did not miss a beat. Before EFI Radius there were only a few people who could access some of our information. Today any user who we designate can obtain the information they need, when they need it.”

Nancy Smith

Vice President of Customer Assistance,
Multi-Packaging Solutions



We offer a complete range of services, including:

- **Implementation methodology and support.**

Our comprehensive implementation services are based on a proven, five-step implementation methodology, which has been used at hundreds of packaging facilities globally. Our skilled project managers ensure that your roll-out happens on time, on budget and satisfies all your requirements.

- **Education.**

Our flexible educational services enable you to fully utilise the powerful capabilities of your EFI Radius application. You can take classroom training at one of our facilities, choose on-site training or participate in our user conference sessions. Whether you need hundreds or a few people trained, we have an educational program that is right for you.

- **Business consulting.**

Our team of expert consultants possess in-depth knowledge of the packaging industry and deep domain expertise of the EFI Radius solutions. They can help you streamline operations, respond to client needs faster and improve your company's bottom line. They can also perform business analysis to benchmark your business processes against best practices. This will identify areas where your company can achieve cost reductions, and assist in calculation of your potential ROI from an investment in EFI Radius.

- **Technical support.**

The EFI Radius support team enables optimal performance from your solution. Our average employee tenure is over ten years, and our support and development teams have backgrounds in the printing and packaging industries, providing for an in-depth understanding of your business requirements and the EFI Radius solution. Our support services also keep you up-to-date in real time on all our major product and technology releases, updates, security alerts, patches and more!



“EFI Radius have provided us with a good level of support and knowledge and in turn responded positively to feedback we have provided into areas of their software and support. Our companies have formed a strong working relationship which has ensured that the EFI Radius system continues to work very well with our business needs in an ever changing environment.”

Danielle Beattie
Group Finance Manager,
inspirepac Group

Don't miss another opportunity to get the most from your EFI Radius solutions. Call [+44 \(0\)1246 298000](tel:+4401246298000) or visit www.efi.com/radius now!

Print to Win™ with EFI.

EFI™ (www.efi.com) is a world leader in customer-facing digital print products from job submission to production. Our integrated, end-to-end solutions include Fiery® digital print controllers and solutions; VUTEk® superwide digital inkjet solutions; Rastek™ wide-format solutions; Jetrion® industrial inkjet systems; print production workflow and management information software, and corporate printing solutions.